

Notice to all Accredited Autobody Shops and Accredited Autobody and Frame Shops

MPI Parts Autonomy Survey

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Manitoba Public Insurance, along with our industry consultation committees, is seeking to better understand repair shops' perspectives regarding the Parts Autonomy (PA) program. In support of this, we are reaching out to our contacts at repair shops to gain feedback on the program and how various aspects of PA can be improved.

The survey takes approximately 10 to 15 minutes to complete and your participation is voluntary and confidential. To maintain your privacy in open-ended comments, please do not provide unique information that could identify you or your shop. Your individual responses are combined with all other light vehicle accredited autobody and autobody and frame repair facilities and never disclosed or made available as part of the analysis and reporting process.

Please provide your feedback by August 25, 2023.

If you have any legitimacy concerns with any survey emails you receive from MPI, please contact the Customer Insights department at customerinsights@mpi.mb.ca.

Any general questions regarding the intent of the survey can be directed to Shop Relationship Advisors at <u>SRA@mpi.mb.ca</u>.